| FSC-24-B    |                          | 2/23/98     |  |  |  |
|-------------|--------------------------|-------------|--|--|--|
| SUBJECT:    | on Dates - Second Quarte |             |  |  |  |
| DISTRIBUTIO | N:                       |             |  |  |  |
| X AVP       | X KAM                    | <u>X</u> DM |  |  |  |
| X RSM       | X AM                     | X RM        |  |  |  |
| X RBM       | X AE                     | Sales Rep   |  |  |  |
| X ROM       |                          | Retail Rep  |  |  |  |



Objective:

Provide the Field with specific time periods for the selling and execution of second quarter

workplan promotions (includes national pack, CTS pack, CTS carton and supermarket

pack promotions).

Purpose:

Improve VAP delivery/scheduling process. Ensure all workplan promotions are executed

in timely manner

Promotional timetables, communicated in the Second Quarter Workplan (FSC 9-B), were established
to provide the Field with critical dates for direct accounts to order, pack and ship our workplan
promotions.

- Refer to the attached schedules which have been developed to provide both the "selling" and the
  "execution" side with critical dates in order to meet delivery to retail. It is very important that all
  selling details and quantities are finalized by the end of Week 10 prior to delivery to retail and
  communicated to ROU (see Attachment A for KAM/AM and Attachment B for ROU).
  - Exceptions, which should be minimal at this phase of the promotion, are to be communicated to your Region Manager who will communicate with his/her Area Manager of Operations. Accounts should not be given flexibility to select promotions.
- A "last delivery date to direct accounts" is incorporated in these timetables for each monthly
  promotion. (Refer to attached charts for specific dates.) This timeframe allows a 6-week window to
  receive product at direct account/wholesale level.
  - Following this date, all remaining promotional product/materials/premiums at the region level will be rolled to a national level and will be dispersed to other geographies based on business needs.
- Benefits of this process include:
  - Ensures promotions are shipped to retail in a timely manner to coincide with other promotional support at retail.
  - Minimizes promotions "backing-up" at direct account/wholesale level.
  - Allows efficient/effective "clean-up" of each promotion on a monthly basis versus year-end.

Program Contacts:

Your Area Manager of Operations

Sharon Reid, extension #2584

R. J. REYNOLDS TOBACCO COMPANY

Attachment

## KAMı/AM Critical Dates - Second Quarter 1998 Promotion Timetable (Product, Premiums, Support Materials)

| Weeks Prior<br>to DTS<br>1998 Timing) | Task   | Accountable<br>Department | April     | April #2 | May         | May #2      | June                                  | June #2  |
|---------------------------------------|--|---------------------------|-----------|----------|-------------|-------------|---------------------------------------|----------|
| 13                                    | Field Communication                                  | Sales Planning            | 1/5       | 1/5      | 2/2         | 2/2         | 3/2                                   | 3/2      |
|                                       | 1) Allocation  |                           |           |          | <del></del> |             | ,                                     |          |
|                                       | 2) Wholesaler Instructions                           |                           |           |          |             |             | ·                                     |          |
|                                       | 3) Logistics Sheet                                   |                           | !<br>     | <br>     |             |             | · · · · · · · · · · · · · · · · · · · | ·        |
| 10                                    | Selling Finalized/Communicate to ROU                 | Field Sales               | 1/30      | 2/13     | 2/27        | 3/13        | 3/27                                  | 4/10     |
| 7                                     | First Order Date                                     | ROU                       | 2/16      | 3/2      | 3/16        | 3/30        | 4/13                                  | 4/27     |
| 4                                     | First Delivery Date to Direct Accounts               | ROU                       | 3/9       | 3/23     | 4/6         | 4/20        | 5/4                                   | 5/18     |
| 0                                     | VAP/Ship Date to Retail Accounts                     | ROU                       | 4/6       | 4/20     | 5/4         | 5/18        | 6/1                                   | 6/15     |
| -2                                    | Last Delivery Date to Direct Accounts                | ROU                       | 4/17      | 5/4      | 5/15        | 5/29        | 6/12                                  | 6/26     |
| -3                                    | Review and Disperse Allocations to National/Clean-Up | AMO                       | 4/20-4/24 | 5/4-5/8  | 5/18-5/22   | 6/1-6/5     | 6/15-6/19                             | 6/29-7/3 |
|                                       |  |                           |           |          | <u></u>     |             |                                       |          |
|                                       |  |                           | <br>      |          | ,           | <del></del> |                                       | ··-      |
| luarterly workp                       | lan plus Month One logistics packet                  |                           |           |          |             | _           |                                       |          |

## RUJ Critical Dates - Second Quarter 1998 Retail Promotion Timetable (Product, Premiums, Support Materials)

| Weeks Prior<br>to DTS<br>1998 Timing) | Task  | Accountable<br>Department | April     | April #2  | May         | May #2    | June      | June #2   |
|---------------------------------------|---|---------------------------|-----------|-----------|-------------|-----------|-----------|-----------|
| 13                                    | Field Communication                                     | Sales Planning            | 1/5       | 1/5       | 2/2         | 2/2       | 3/2       | 3/2       |
|                                       | 1) Allocation   |                           |           |           |             | :         |           |           |
|                                       | 2) Wholesaler Instructions                              |                           |           |           |             |           |           |           |
|                                       | 3) Logistics Sheet                                      |                           |           | !         |             |           | ·         |           |
| 10                                    | Selling Finalized/Communicate to ROU                    | Field Sales               | 1/30      | 2/13      | 2/27        | 3/13      | 3/27      | 4/10      |
| 12                                    | Allocation Execution Model Available                    | Information Resources     | 1/12      | 1/26      | 2/9         | 2/23      | 3/9       | 3/23      |
| 12-8                                  | Retail Account Adjustments to Model                     | ROU_                      | 1/12-2/6  | 1/26-2/20 | 2/9-3/6     | 2/23-3/20 | 3/9-4/3   | 3/23-4/17 |
| 8                                     | Retail Account Plan by Wholesaler Available (Templates) | Information Resources     | 2/9       | 2/23      | 3/9         | 3/23      | 4/6       | 4/20      |
| 7                                     | Allocation Transfer Deadline                            | ROU                       | 2/13      | 2/27      | 3/13        | 3/27      | 4/13      | 4/27      |
| 7                                     | First Order Date  | ROU                       | 2/16      | 3/2       | 3/16        | 3/30      | 4/13      | 4/27      |
| 4                                     | First Delivery Date to Direct Accounts                  | ROU                       | 3/9       | 3/23      | 4/6         | 4/20      | 5/4       | 5/18      |
| 0                                     | VAP/Delivery Date to Retail Accounts                    | ROU                       | 4/6       | 4/20      | 5/4         | 5/18      | 6/1       | 6/15      |
| -2                                    | Last Delivery Date to Direct Accounts                   | ROU                       | 4/17      | 5/4       | 5/15        | 5/29      | 6/12      | 6/26      |
| -3                                    | Review and Disperse Allocations to National/Clean-Up    | AMO                       | 4/20-4/24 | 5/4-5/8   | 5/18-5/22   | 6/1-6/5   | 6/15-6/19 | 6/29-7/3  |
|                                       |   |                           |           |           |             |           |           |           |
|                                       |   |                           |           |           | ·           |           |           |           |
|                                       | :   | · ·                       |           |           | <del></del> |           |           |           |
| uarterly workpla                      | an plus Month One logistics packet                      |                           |           |           |             |           | •         | ·         |

MacWilliams, Lori, Campbell, Judy

From:

1610 - Buffalo ROU (BRZEZIE)

Posted: 2/23/98 11:56 pened: 2/27/98 8:12

Subject: FWRD: Selling/Execution Dates-2Q Promo

forwarding the following....

From:

Davis, Carla C.

To:

1610

Subject: Selling/Execution Dates-2Q Promo - FSC-

Posted: 02/23/98 10:40 Priority: Normal Priority

Microsoft Mail v3.0 (MAPI 1.0 TransportA) IPM.Microsoft Mail.Note

From: Davis, Carla C.

To: 1000 - North East Sales Area

1100 - Boston Region

1110 - Boston ROU

1140 - Boston Chain

1200 - New York Region

1210 - New York ROU

1240 - New Jersey Chain

1244 - New York Chain

1300 - Philadelphia Region

1310 - Philadelphia ROU

1340 - Philadelphia Chain

1600 - Buffalo Region

1610 - Buffalo ROU

1642 - Syracuse Chain

1645 - Buffalo Chain

1700 - Pittsburgh Region

1710 - Pittsburgh ROU

1740 - Pittsburgh Chain

1742 - Harrisurg Chain

1744 - Cleveland Chain

1800 - Cinncinati Region

1810 - Cinncinati ROU

1840 - Cinncinati Chain

1842 - Louisville Chain

1844 - Columbus Chain

1846 - Indianapolis Chain

Albers, Gary <KAM> 1846

Alessandra, Cheryl < AM > 1645

Battle, Herbert < AM> 1642

Belniak, Mike <KAM> 1140

Bomgardner, Denny L. <KAM>1340

Burke, Helen <AM> 1142

Casabella, Terry < AM> 1842

Coleman, Brian <KAM> 1744

Cunningham, David L. <AM> 1740

Divito, Patrick < AM> 1740

Dobrowolski, R E. < ROM > 1710

Duszynski, Renee <KAM> 1645

Evanchik, Audrey E. < AM> 1240

Fitzin, Thomas J. <RBM> 1100 Fricke, R. H. < AM> 1340

Gittins, John D. < AM> 1744